



**ANNUAL REPORT
2023**

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MISSION STATEMENT

“Protect and preserve the life and property of the people we serve.”

NOTE FROM CHIEF

2023 was another busy year for the Polk City Fire Department. We hired three part-time members, two paid on-call members, and two new full-time members. We now have three full-time Firefighter/Paramedics which guarantees advanced level coverage for the residents of Polk City. We survived RAGBRAI and a remodel in 2023. RAGBRAI operations with the Police and Fire Departments went very smoothly with minimal incidents. The remodel took a lot of patience from staff, but the results are worth the wait. We finally have a sufficient living area for our staff and I am very proud of my staff for all of their patience and hard work during this remodel.

I am very fortunate to have the staff that I do, this job is too big for one person. I could not run this department without the leadership of my officers and staff.

I am very grateful for the support that the Polk City Fire Department has from the community, City Council, Mayor, City Manager, and Department Heads. It is with great pride to share our achievements and highlights from 2023 with you.

- Chief Karla Hogrefe

2023 ACHIEVEMENTS

- Hired 2 Full-Time Firefighter/Paramedics
- Hired 1 Part-Time Advanced EMT
- Hired 1 Part-Time Firefighter/Paramedic
- Hired 1 Part-Time Paramedic
- Hired 2 paid on-call members and trained to Firefighter/EMT level
- 3 Promotions
- Awarded DNR Forestry Grant of \$2128 for wildfire firefighting gear
- Awarded Assistance to Firefighters Grant of \$29,628 for six sets of structural firefighting gear
- Granted \$3200 from the Polk City Foundation
- Built and ordered a new ambulance
- Designed and remodeled the fire station
- Successfully planned and hosted RAGBRAI 50 as a pass thru City
- Firefighter I certification class, certifying 3 members
- 16 CPR Recertifications
- 10 Paramedic Recertifications
- 8 EMT Recertifications
- 4 ACLS Recertifications
- 21 New Certifications
- 2 CPR Saves
- 40 Public Relations Events
- Hired a consultant for Medicaid GEMT, will be receiving revenue from Medicaid transports starting July 1, 2024

PUBLIC RELATIONS

Our community is important to us and we are making it part of our mission to engage with our community through public relations events. Our goal is to make the number higher each year.

Note: Not all PR events are listed below.

- NP Middle School Leadership Class Project
- Summer reading program firetruck rides
- Cub Scout Station Tour
- Dodgeball @ Lakeside Fellowship
- DMACC Career Fair
- Elementary Coloring Contest
- Pizza Delivery & Smoke Detector Checks
- Methodist Church Youth Group Activity at the station
- NP Girls State Soccer Escort
- Summer Kick-Off Event
- Vacation Bible School Water Spray at all churches
- Yellow Brick Road Daycare Visit
- Firetruck standby at American Legion for Bikers Against Child Abuse
- Big Creek Triathlon
- RAGBRAI Pre-Ride
- Dunk Tank @ Four Seasons Festival
- Beverage Tent @ Four Seasons Festival
- Four Seasons Festival Parade
- RAGBRAI
- NP Boys State Baseball Escort
- Girl Scout Station Tour
- Library Story time for fire prevention week
- Lakes Early Learning Daycare visit
- Annual pancake breakfast drive-thru
- Annual Public Safety Golf Outing

- Citizens Academy
- Homecoming Parade
- Trunk or Treat
- NP State Football Escort
- Polk City Chamber Luncheon Guest Speaker
- Kawanis Club Guest Speaker

PR PHOTOS





RAGBRAI Pre-Ride





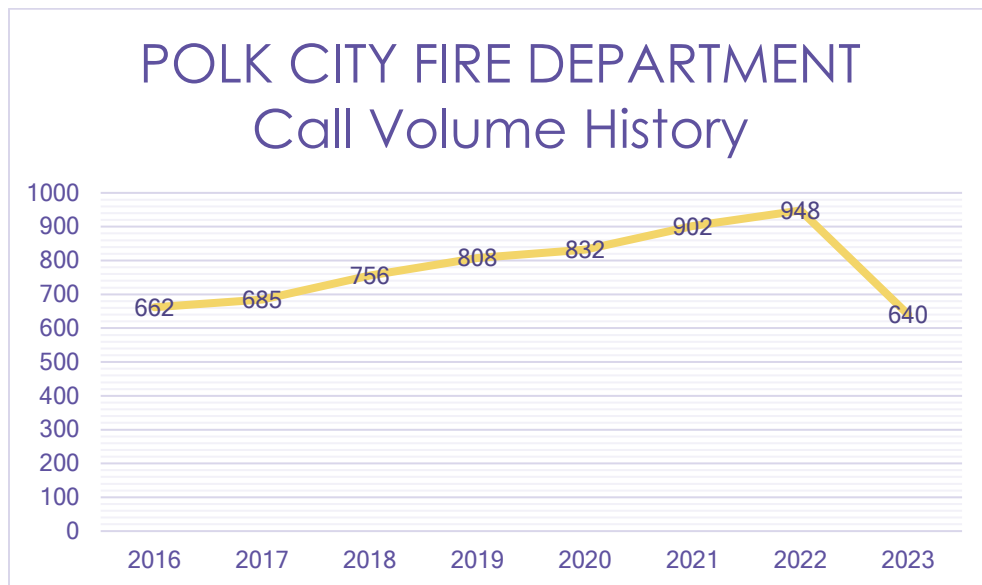
TRAINING

The department meets every Tuesday night from 1900-2100 hours, alternating between Fire and EMS training. The third Tuesday of the month is reserved for our officer meetings and department meetings. We had 11 members receiving new certifications in 2023.

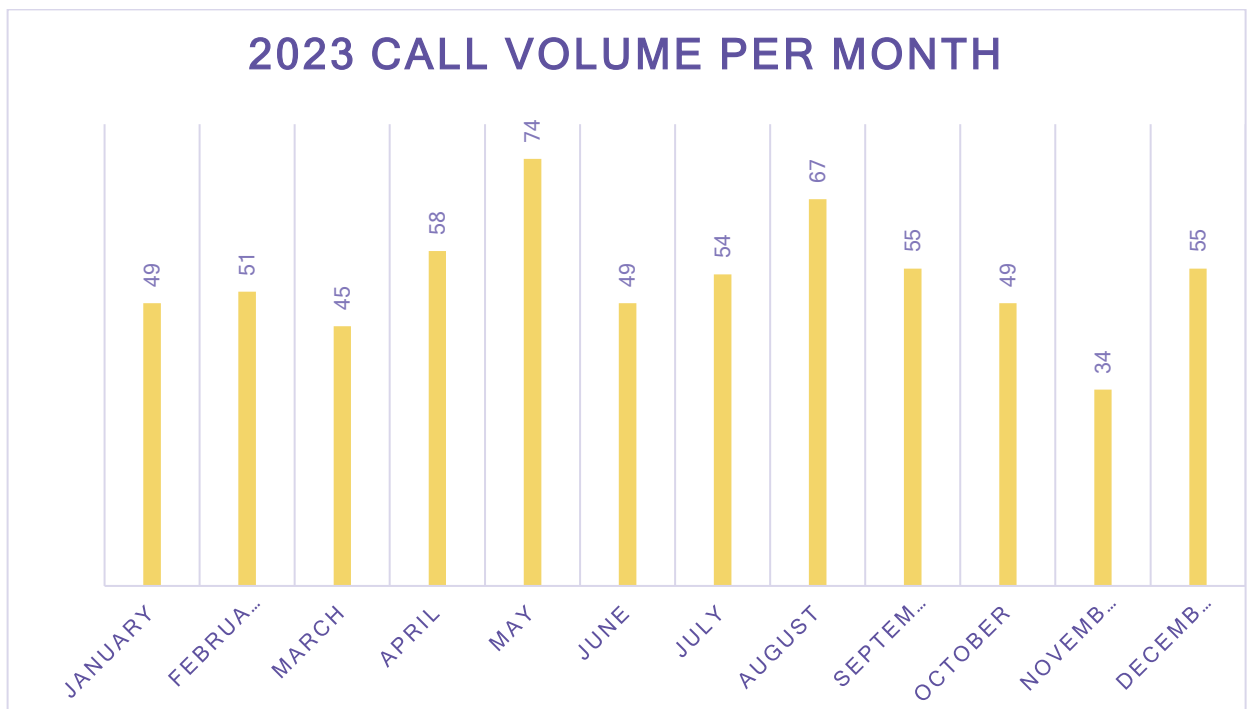
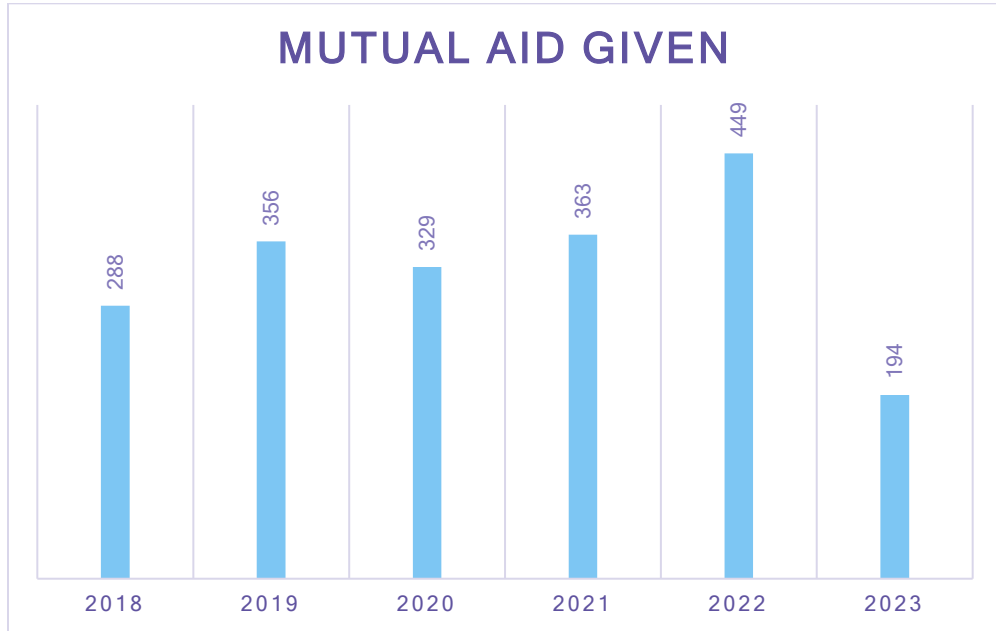
- ❖ EMS Continuing Education Training Hours - 36
- ❖ Fire Training Hours - 49
- ❖ Firefighter I Class Hours - 25
- ❖ Fire Department Meeting Hours - 20
- ❖ Total Member's New Certifications - 21
- ❖ Total Member's Training Hours - 1,099

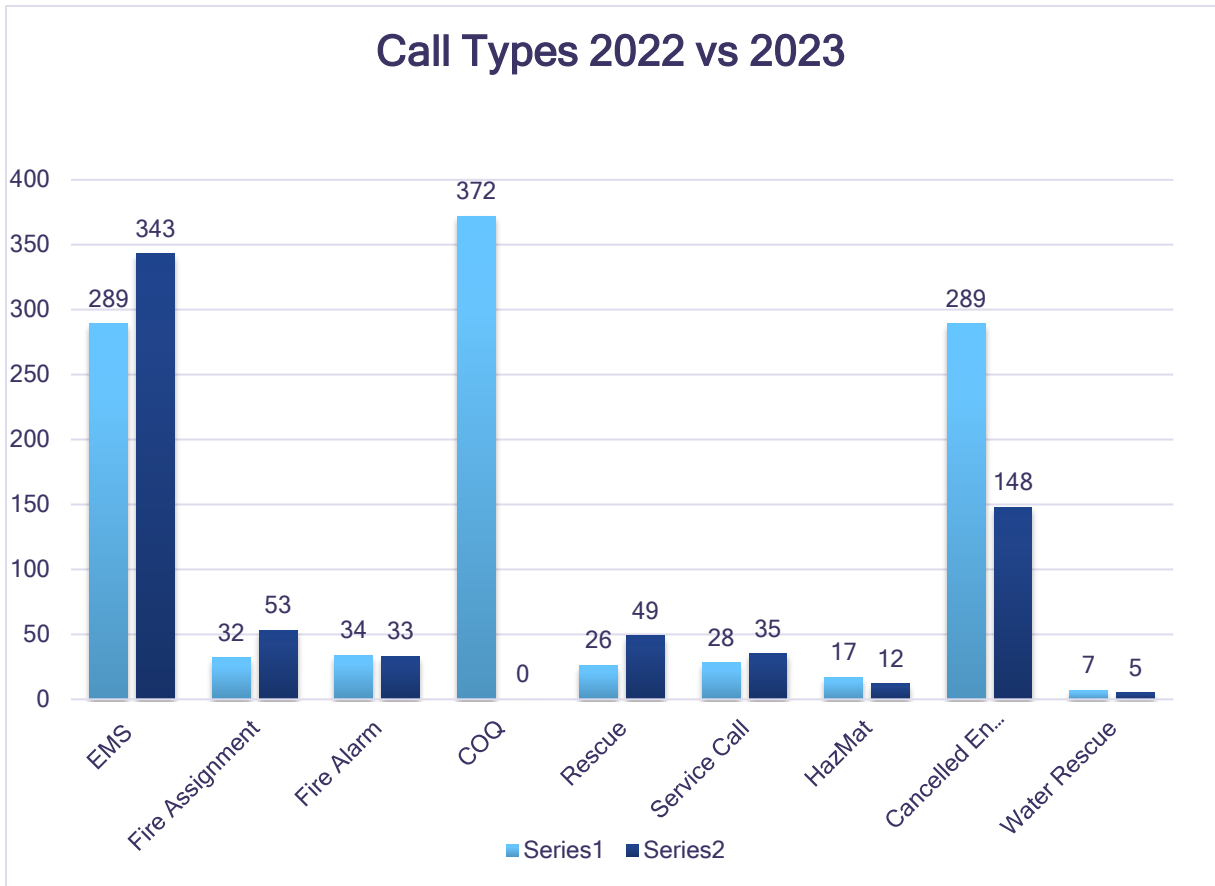
RESPONSE/CALLS

- The Polk City Fire Department responded to 640 calls in 2023. This number is down by 308 calls from 2022. Ankeny began staffing a fourth ambulance in 2023 which decreased our mutual aid response. Polk County started closest unit ALS ambulance response in April of 2023, this also decreased our mutual aid response.



This chart shows mutual aid given and why call volumes have decreased. What this means is our resources are available in our City much more than in the past.





The above chart shows a comparison of call types from 2022 to 2023. We no longer provide change of quarters responses to the City of Ankeny. Most call types increased overall in 2023.

